

SENIOR SOLID WASTE EQUIPMENT OPERATOR

Purpose:

To actively support and uphold the City's stated mission and values. To lead and participate in the work of a solid waste services crew and operate the most difficult and complex heavy equipment in a variety of solid waste collection or support activities throughout the Solid Waste Services Program. Perform heavy manual labor for collecting, transporting, and disposing of solid waste materials from residential and commercial sources. Employees are responsible for the safe, economic, and efficient operation of heavy solid waste equipment and for the safety of coworkers. Employees must adhere to all traffic laws, ordinances, and City of Tempe Rules and Regulations

Supervision Received and Exercised:

Receives general supervision from a Solid Waste/Recycling Supervisor or management staff.

Provides technical and functional direction to technical and service maintenance staff.

Examples of Duties:

This class specification is intended to indicate the basic nature of positions allocated to the class and examples of typical duties that may be assigned. It does not imply that all positions within the class perform all of the duties listed, nor does it necessarily list all possible duties that may be assigned.

Duties may include, but are not limited to, the following:

- Assist the supervisor to set target goals and plan and direct the daily activities of employees assigned to the operational program.
- Assist the supervisor to establish routes and ensure routes are covered and completed in a safe and timely manner; and maintain individual work log; make decisions as needed related to daily field work; establish and maintain effective working relationships with team members and the general public.

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Senior Solid Waste Equipment Operator (continued)

- Operate large mechanized solid waste collection equipment in the performance of commercial, residential, or uncontained solid waste collection routes, and support services requirements.
- Identify safe practices in the day-to-day operation and assist with safety training to improve safety.
- Respond to customer complaints and issues, requests for service, and inquiries about solid waste collection service from the general public regarding changes in service levels, frequency of service, or general solid waste issues.
- Identify equipment needs for assigned projects and make recommendations to the supervisor or manager regarding equipment conditions and repairs needed.
- Respond to account and billing related issues, including dealing with customers to find solutions and improve provision of solid waste service.
- Coach and mentor staff; instruct personnel in appropriate behavioral and performance standards in order to be consistent with Solid Waste, departmental, and City wide goals and objectives; and provide leadership/supervision to lower level solid waste staff as necessary.
- Responsible for ensuring that employees perform daily pre- and post-trip inspections, checking and adjusting fluid levels, greasing and lubricating moving parts as required, inspecting equipment to ensure proper maintenance is performed, monitoring equipment downtime, and reporting the need for equipment repairs.
- Make decisions as needed related to daily field work.
- Resolve issues from field employees and act as point of contact for drivers
- Make recommendations for improvement of service and recovery of costs.
- Read maps for the location and verification of work assignments and hazards.
- Report conditions in the field to the supervisor in a timely manner and request repairs or to resolve problem or issues.
- Provide training to lower level solid waste staff in the operation and maintenance of equipment when necessary.
- Perform related duties as assigned.

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Experience and Training Guidelines:

Any combination of experience and training that would likely provide the required

knowledge and abilities is qualifying. The hiring department may include job related experience, training or license and certification preferences at the time of

recruitment. A typical way to obtain the knowledge and abilities would be:

Experience:

Three years increasingly responsible experience in solid waste equipment operations to include knowledge of traffic laws, ordinances, and rules for operating

a class A commercial vehicle; including experience reading and understanding

route maps and street signs.

Training:

Equivalent to completion of the twelfth grade, high school diploma or GED,

supplemented with completion of a commercial driver-training program.

Licenses/Certifications:

Possession of a valid Arizona Class A CDL driver's license at time of application.

This position is included in the City's classified service, pursuant to City of Tempe

Personnel Rules and Regulations, Rule 1, Section 103.

Job Code: 189

FLSA: Non-Exempt

Effective November 1988 Revised April 1997 Revised November 2000 Revised November 2001 (range adj due to market) Revised January 2009 (title change/updated job description)